WORLD VISION AUSTRALIA

Global Reporting Initiative (GRI) & INGO Accountability Charter Reporting Table - 2013

The table below sets out the indicators from the Global Reporting Initiative's G3 reporting framework, including the NGO Sector Supplement and references to the matter disclosed in our FY13 Annual Report and other relevant documents. We assess our GRI reporting at Level C.

Our FY13 Annual Report is available from our website: www.worldvision.com.au/AboutUs/Annual ReportsAndReviews

GRI INDICATOR	REFERENCE Page references are to our Annual Report FY13 unless specified.
Profile Disclosures	
1 Strategy and Analysis	
1.1 Statement from the most senior decision-maker of the organisation.	Page 8
2. Organisational Profile	
2.1 Name of the organisation.	World Vision Australia
2.2 Primary activities (e.g., advocacy, social marketing, research, service provision, capacity building, humanitarian assistance, etc.). Indicate how these activities relate to the organisation's mission and primary strategic goals (e.g., on poverty reduction, environment, human rights, etc.).	Pages 6-7 ("Who we are")
2.3 Operational structure of the organisation, including National Offices, sections, branches, field offices, main divisions, operating companies, subsidiaries, and joint ventures.	Pages 26-27
2.4 Location of organisation's headquarters.	1 Vision Drive, Burwood East, Victoria
2.5 Number of countries where the organisation operates.	66
2.6 Details and current status of not-for-profit registration.	Page 4
2.7 Target audience and affected stakeholders.	Pages illustrations on pages 14-17 and in the Sectoral Snapshots and case studies on pages 36-63. See also Stakeholder Engagement and Partnering on our website: http://www.worldvision.com.au/Partner-with-us.aspx?lpos=top_drop_0_Partnerwithus
2.8 Scale of the reporting organization.	Page 4
2.9 Significant changes during the reporting period regarding size, structure, or ownership.	None
2.10 Awards received in the reporting period	Finalist in PwC Transparency Awards 2013 (Top 10 in >$30m category)

GRI INDICATOR	REFERENCE *Page references are to our Annual Report FY13 unless specified.*
3. Report Parameters	
Report Profile	
3.1 Reporting period	1 October 2012 to 30 September 2013
3.2 Date of most recent previous report	30 September 2012
3.3 Reporting cycle	Annual
3.4 Contact point for questions regarding the report or its contents.	Chief of Staff, World Vision Australia or service@worldvision.com.au
Report Scope and Boundary	
3.5 Process for defining report content.	Page 4
3.6 Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	All information in the report relates to World Vision Australia, and not to any other entity which is a member of the World Vision International Partnership except where identified.
3.7 State any specific limitations on the scope or boundary of the report.	None
3.8 Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Not applicable
3.10 Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	None
3.11 Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	None
Assurance	
3.13 External assurance for the report, e.g. auditing	Page 86-87 – Audit of our FY13 financial statements and accounts. Page 76 – Independent verification of our Carbon footprint reduction initiative was obtined. We may in future seek external assurance of this report as we make progress towards the G4 Sustainability Reporting guidelines in coming years.
4. Governance, Commitments and Engagement	
4.1 Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organisational oversight.	Page 69
4.2 Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement). Describe the division of responsibility between the highest governance body and the management and/or executives.	The Chairman of our Board of Directors (the highest governance body) and all board members are non-executive Directors. See Pages 66-71.
4.3 For organisations that have a unitary board structure, state the number of members and/or non-executive members of the highest governance body that are independent and/or non-executive members.	Page 66. The Chairman of our Board of Directors (the highest governance body) and all board members are non-executive Directors.
4.4 Mechanisms for internal stakeholders (e.g., members), shareholders and employees to provide recommendations or direction to the highest governance body.	Not included
4.5 Linkage between compensation for members of the highest governance body, senior managers and executives (including	Remuneration arrangements for executives - Annual Statements and Accounts available

GRI INDICATOR	REFERENCE
	Page references are to our Annual Report FY13 unless specified.
departure arrangements) and the organisation's performance (including social and environmental performance).	from www.worldvision.com.au/StatAcc2013 Page 41
4.6 Process in place for the highest governance body to ensure conflicts of interest are avoided.	Refer Corporate Governance statement: www.worldvision.com.au/AboutUs/OurBoard.aspx
4.7 Process for determining the composition, qualifications and expertise of the members of the highest governance body and its committees, including any consideration of gender and other indicators of diversity.	Refer Corporate Governance statement: www.worldvision.com.au/AboutUs/OurBoard.aspx
4. 8 Internally developed codes of conduct	We operate under a Code of Conduct that applies to all staff, board members and volunteers
4.10 Evaluation of the governance body	We underwent a process of Peer Review in 2013. This is the program in place across the World Vision International Partnership for evaluation of the adherence of each office in the Partnership to the Partnership's governance and core values, stewardship and policies. We were evaluated as outstanding across all these areas.
4.12 External charters of principles endorsed by the organisation	Page 4 as to Australian charters and page 75 in relation to equal employment opportunity and affirmative active for our staff. Through the World Vision International Partnership we have also endorsed several international charters. See also page
Stakeholder Engagement	
4.14 List of stakeholder groups engaged by the organisation	Stakeholders include children and communities, supporters, donors, other aid agencies and institutions. See Supplement to "How we performed to our strategy in 2013" (available from www.worldvision.com.au/PerformanceSupp2013) and also our statements on Stakeholder Engagement and Partnering on our website (http://www.worldvision.com.au/Partner-with-us.aspx?lpos=top_drop_0_Partnerwithus) and to page 34 of the WVI Accountability Report 2012 (http://www.wvi.org/accountability).
4.15 Basis for identification and selection of stakeholders with whom to engage	As above
4.16 Active communication with stakeholders	As above
4.17 Key topics and concerns raised through stakeholder engagement and organisation's response	As above
PERFORMANCE INDICATORS	
Program Effectiveness	
NGO1 Involvement of affected stakeholder groups in the design, implementation, monitoring and evaluation of policies and programs.	Page 28 ("Our Development Approach") and WVI Accountability Report 2012: http://www.wvi.org/accountability
NGO2 Mechanisms for feedback and complaints in relation to	As above.

GRI INDICATOR		REFERENCE *Page references are to our Annual Report FY13 unless specified.*
	programs and policies and for determining actions to take in response to breaches of policies.	
NGO3	System for program monitoring, evaluation and learning, (including measuring program effectiveness and impact), resulting changes to programs, and how they are communicated.	As above and Evaluation Reviews (http://www.worldvision.com.au/AboutUs/AnnualReportsAndReviews.aspx)
NGO4	Measures to integrate gender and diversity into program design, implementation, and the monitoring, evaluation, and learning cycle.	As above and also pages 28-30 and the illustrations in the Sectoral Snapshots and case studies on pages 36-63.
NGO5	Processes to formulate, communicate, implement, and change advocacy positions and public awareness campaigns. Identify how the organization ensures consistency, fairness and accuracy.	Pages 43-39 of the WVI Accountability Report 2012: http://www.wvi.org/accountability
NGO6	Processes to take into account and coordinate with the activities of other actors. How do you ensure that your organization is not duplicating efforts?	Pages 4, 26 and statements on Stakeholder Engagement and Partnering on our website: http://www.worldvision.com.au/Partner-with-us.aspx?lpos=top_drop_0_Partnerwithus
Economic		
NGO7	Resource allocation.	Pages 82-85
NGO8	Sources of funding by category and five largest donors and monetary value of their contribution.	Pages 80-81
Environmental		
EN16	Total direct and indirect greenhouse gas emissions by weight. As a minimum, report on indirect greenhouse gas emissions related to buying gas, electricity or steam. You may also report on business travel related greenhouse gas emissions.	Pages 76-77
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved. What are you doing to reduce and how much have you reduced?	As above
EN26	Initiatives to mitigate environmental impact and initiatives to mitigate environmental impacts of products and services	As above
Environmental impact of transporting products used for the organisation's operations, and transporting members of the workforce		As above
Labour		
LA1	Total workforce, including volunteers, by type, contract, and region.	Pages 11-12
NGO9	Mechanisms for workforce feedback and complaints, and their resolution	We have in place a Staff Grievance Policy to address workforce feedback and complaints
LA10	Average hours of training per year per employee by employee category. If you can't report on average hours of training, report on training programs in place.	Pages 73-75
LA12	Percentage of employees receiving regular performance and career development reviews.	Page 73
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	Pages 66, 67, 73
Human Rights		
HR1	Percentage and total number of significant investment agreements and contracts that include clauses incorporating human rights concerns, or that have undergone human rights screening	Our practice continues as disclosed in our 2012 Annual Report page 108 (http://www.worldvision.com.au/AboutUs/AnnualReportsAndReviews.aspx)
Responsibility vs Communities / Anti-Corruption Policies		
SO1	Impact of operations on communities	Our development approach pages 28-29

| GRI INDICATOR | REFERENCE
Page references are to our Annual Report FY13 unless specified. |
|---|---|
| Nature, scope and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating and exiting | |
| SO3   Anti-Corruption training
Percentage of employees trained in organisation's anti-corruption policies and procedures. | We have in place a Fraud and Corruption Control Policy and a Whistleblower Policy. These policies apply to all staff and are supplemented by policies and procedures that are in place throughout our global partnership (see World Vision International's Accountability Report 2012: http://www.wvi.org/accountability). Other than two instances of minor fraud (reported in two World Vision field offices, Lesotho and Pakistan, administering programs funded by us donors through contractual arrangements), there were no instances of fraud or corruption involving our own staff, partners, contractors or other parties were reported over the 2013 financial year. |
| SO4   Actions taken in response to corruption
Actions taken in response to incidents of corruption. | As above |
| **Product Responsibility** | |
| PR6   Programs for adherence to laws, standards, and voluntary codes related to ethical fundraising and marketing communications, including advertising, promotion, and sponsorship. | We subscribe to ethical fundraising practices and all of our fundraising activities are undertaken in compliance with relevant legislation and in accordance with the ACFID Code of Conduct.

Values of human dignity, respect and truthfulness underlie all our communications. Our aim is to consistently demonstrate integrity and show respect and sensitivity.

Our Image Use Guidelines (worldvision.com.au/childprotection) set out our approach to communications with our supporters and the public |
| **Gifts in Kind** | |
| Policies that clearly describe the valuation and auditing methods used, to ensure that the value of assistance is accurately stated. | See pages 20 and 27 of our Annual Statements and Accounts for FY13: www.worldvision.com.au/StatAcc2013 |